

## CODE OF CONDUCT

### FOLLOW UP AND CONTROL

#### B. Programs

There are other mechanisms to treat ethical problems, including:

The Ethics Committee: It acts as the final authority regarding our commercial conduct policies; that is, their objective is to oversee the compliance of the guidelines established in the Code of Conduct and policies that support the Company's Corporate Ethical Program. This is comprised by: Employment Relations Department (or delegate), Materials Management Direction (or delegate), Legal Department (or delegate), and the Internal Audit Department (or delegate). The Committee meets at least once a year and/or when situations come up where it is necessary to review according to their impact. It must analyze the evidence gathered and the legal elements that will allow issuing a just and objective opinion for each one of the cases.

Channels to report suits, claims, or complaints: These channels were created to receive reports of unethical behaviors or those that violate the Company's policies, and/or to attend any consult regarding the application of our Code of Conduct. The Ethics Committee processes all the reports with the utmost confidentiality.

The standards established for these actions are high. If we follow these standards, then both our greatest interests as well as the company's will be protected. The cooperation of each of the interested parties is needed to achieve an effective solution for the alleged violations to these behavioral guidelines.

The company has no interest in establishing complex or unnecessary procedures. However, the Company does not want any misunderstandings with respect to the observance of these behavioral guidelines, as this is a priority for all employees.

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Updated:

